# What is Professional Regulation and does it still matter?

Raison d'être, Threats, Alternatives & the Future

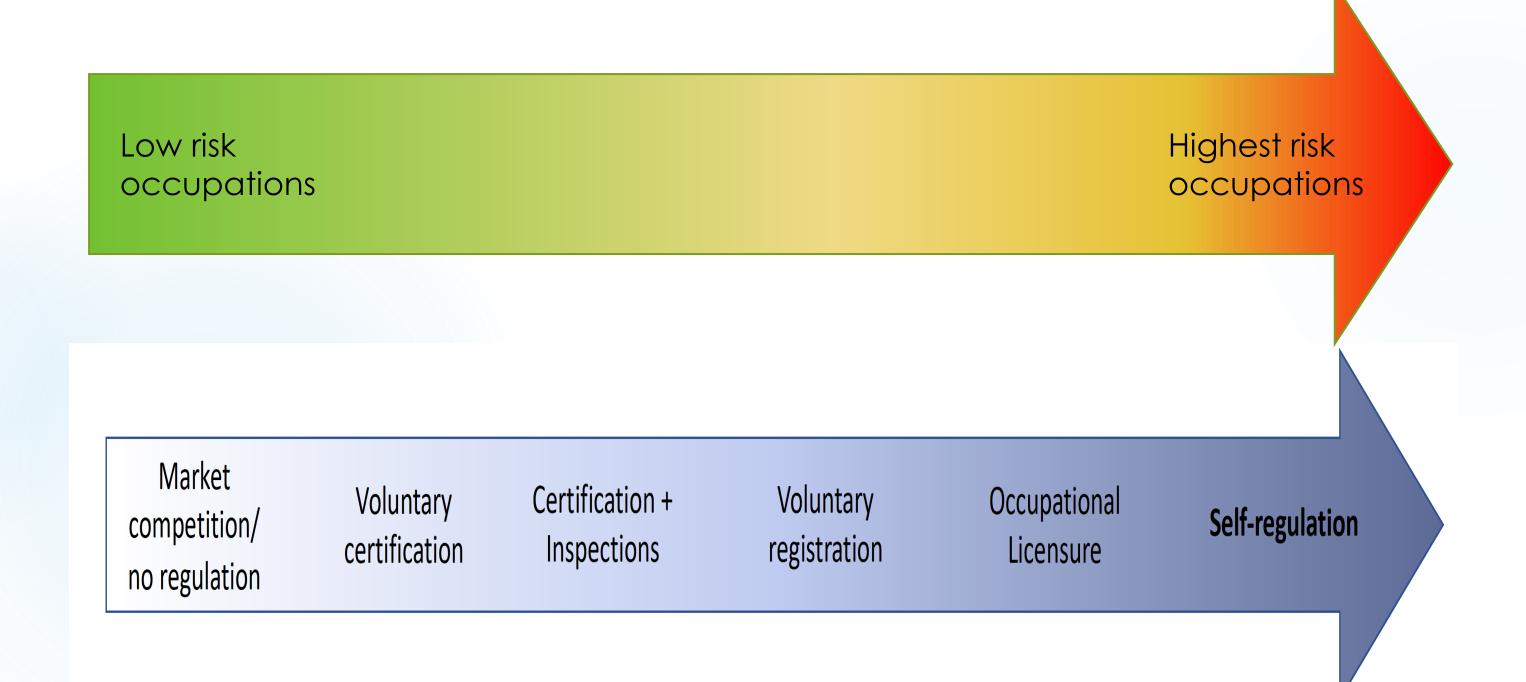


# Regulation = Consumer Protection

- Federal consumer protection laws protect people from dangerous products
  - Exploding lifejackets
  - Poisonous paint
- Provincial consumer protection laws might regulate
  - Consumer transactions joining a gym or buying an airline ticket
  - Businesses car dealers, travel agencies
- Occupational regulations protects people from those who provide products or services
  - Engineers
  - Dentists



#### Occupational Regulation & Risk: a continuum



"The regulation and oversight of health professionals...is an important mechanism to ensure patients receive the highest-quality care possible .... while mitigating, to the extent that is possible, the risks of harm that may be associated with provision of healthcare services ...."



Self-regulation is the concept of an occupational group entering into an agreement with government to formally regulate the activities of its members.



# Some of the things in the regulatory contract....

#### The government gives

- Restricted practice
- Restricted title
- Autonomy (more or less)

#### The profession offers

- Qualified registrants
- Ethical and practice standards
- Complaints and discipline
- Quality assurance and/or continuing competence



Although professional regulation has some benefits for the profession, its raison d'être is to protect the public not to enhance the status of the profession.



# What associations do

#### Serve the interests of their members

- networking opportunities
- publish information of interest
- conduct research
- stage conferences, seminars, and workshops
- maintain job boards
- negotiate preferential rates for their members for various products and services
- lobby governments to influence policy in furtherance of the interests of their members



### Losing public trust

#### VANCOUVER SUN

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### B.C. College of Teachers is no more

Janet Steffenhagen
Jan 09, 2012 • January 9, 2012 • 2 minute read • ☐ Join the conversation

The B.C. College of Teachers is now history, and a new teacher regulation branch of government opened its doors Monday. Find its website <a href="here">here</a>.

The branch has issued a call for nominations of teachers from five regions serve as members of a new 15-member B.C. Teachers' Council. In additional five elected members, the council will have three members appointed by BCTF and seven selected by partner groups (trustees, superintendents, principals, parents, education deans, independent schools and first national seven selected by partner groups (trustees, superintendents, principals, parents, education deans, independent schools and first national seven selected by partner groups (trustees, superintendents, principals, parents, education deans, independent schools and first national seven selected by partner groups (trustees, superintendents, principals, parents, education deans, independent schools and first national seven selected by partner groups (trustees, superintendents, principals, parents).



Toronto

### Ontario stopped enforcing credentials in skilled trades, right after Doug Ford took power



### Ontario replaces skilled trades body

Antonella Artuso

May 06, 2021 • May 6, 2021 • 1 minute read • 2 8 Comments





#### MoneySense

Home Owner

### Why Vancouver's real estate prices are so crazy

From foreign buyers, to unscrupulous agents, here are the factors that help push prices up



by Romana King Apr 22, 2016



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OUR HOME V FAMILY PLANNING V SMART SPENDING V INCOME V RETIREMENT

BY ROMANA KING ON APRIL 22, 2016

#### No. 2: Ineffective regulation

But foreign buyers aren't the only culprits in Vancouver's messy real estate market. Fast money, unscrupulous people, and a general malaise when it comes to defining and enforcing bad conduct has taken its toll on the city.

A recent <u>Globe and Mail investigation</u> found that Vancouver real estate agents who were disciplined for wrongdoing faced fines and suspensions that were nothing short of a joke when compared to the hefty commissions earned on real estate transactions. The <u>Globe's</u> report showed that of the more than 100 recent disciplinary proceedings, some confidential, the fines averaged out at \$4,850. Compare this to the potential commission on a \$1.78-million home—the average price paid in metro Vancouver in the first quarter of 2016—which works out to \$22,500, and you can see why some agents simply consider these fines as the cost of doing business.

#### Why should lawyers be allowed to regulate themselves?

#### PHILIP SLAYTON

SPECIAL TO THE GLOBE AND MAIL PUBLISHED AUGUST 3, 2007 UPDATED APRIL 26, 2018

In Canada, lawyers are allowed to run the legal profession - an institution essential to a democratic society - as they see fit. Their "law societies" decide how their members will practise law. They decide who gets to be a lawyer, what financial records must be kept, how clients funds should be handled, how to maintain professional competence, how to deal with conflicts of interest and how to discipline a lawyer who goes bad. Lawyers are given this vast power by provincial legislatures.

The only possible justification for this legislative gift is that it is in the puinterest. But is it?

The principle behind lawyer self-regulation is that lawyers have a responprotect citizens from the state, and they cannot do that unless they are independent. If lawyers were regulated directly by the state, so the argum they would be subservient to it. But, long ago, we figured out how to devi institutions that operate independently of government - any politician w been investigated by the police will attest to that. And the self-regulatory Canadian lawyers is a gift of the provincial legislature, which can take it I tomorrow. The independence argument is illusory.

#### TRENDING

- 1 We need to talk about the boys
- 2 Brad Marchand's licking incidents prompt bewilderment, anger around NHL
- 3 A sneak peak at the 2019 BMW X7, a year ahead of its public release

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### Quebec Order of Engineers placed under trusteeship

The Quebec Order of Engineers was put under trusteeship as per a decision made by the Quebec government because of an internal crisis shaking up the professional body.

Caroline Plante ⋅ Montreal Gazette

Jul 06, 2016 ⋅ July 15, 2020 ⋅ 1 minute read ⋅ D Join the conversation

### Losing public trust



**British Columbia** 

#### Rip up current system and start over, recommends review of B.C.'s professional health colleges



Review comes after a year of issues in colleges for dental surgeons, chiropractors and naturopaths





#### **Rapid Synthesis**

Examining the Efficiency and Effectiveness of Ontario's Health Workforce Regulatory

System

29 March 2019





# Causes of the erosion of public trust

- Failure to protect
- Lack of meaningful measurement/proof of efficacy
- Lack of public engagement
- Concerns about whether all workers are being used to their fullest capacity
- Unregulated risky people
- Registrant hostility

### So what might happen?

- Meta-regulation | Watch dogs
  - Labour mobility
  - Fair practices legislation
  - Ombudsman
  - Oversight bodies BC Professional Governance Act; UK Professional Standards Authority
- Amalgamation
  - ▶ BC Health Professions
- Loss of self-regulation
  - ▶ BC Teachers' College (2012)
  - Real Estate Council of BC (2016)

### Alternatives to self-regulation

- Direct government regulation
- Delegated authority
- Licensing or certification
- Voluntary registration



## Ensuring and Enhancing Public Protection

- Sound operational practices to carry out mandate
- Performance measurement | accountability
- Focus on the public interest not promotion of the profession
  - ▶ Bill 46 removal of advocacy activities
- Transparency
- Increase public engagement
  - ▶ Bill 46 50% public



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