

DOCUMENTING

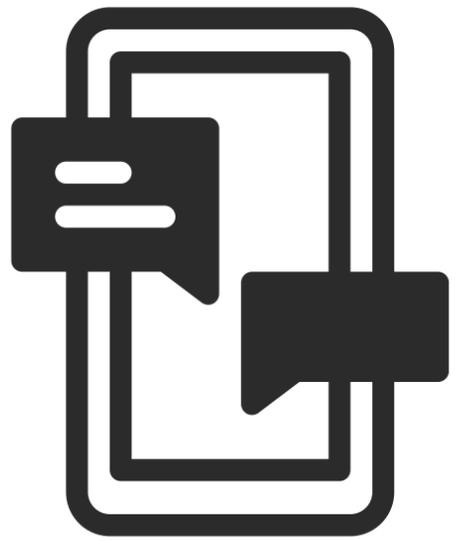
CLIENT COMMUNICATION



Physiotherapists communicate in many ways with clients, other health-care providers, and third-party payers.

1 Include

Any communication with or regarding the client must be documented in the client's record.



2 Also...

This includes education, advice, and other communication with or about the client.

3 Don't forget

The physiotherapist must document every interaction with the client, including declined, missed, or cancelled appointments.

