Standards of Practice
Dual Registration

**Standard**
The physiotherapist who is also registered as a member of another regulated health profession in Alberta administers each health service as a separate and distinct entity, and informs the client of their role when providing each distinct health-care service.

**Expected outcome**

*Clients* can expect that the physiotherapist clearly identifies the role and service that they are providing at the time of client care delivery.

**Performance expectations**
The physiotherapist:

- Communicates effectively with the client regarding the differences in health provider roles performed and informs the client of which service they are providing.

- Establishes each health and business practice as a distinct entity, maintaining:
  - Separate billing and financial records for each practice.
  - Different entries in a shared client record that clearly identify which professional role/service was provided or establishing separate client records for each health service.
  - Separate appointment books and/or distinct days and times for providing each service.

- Clearly documents which health service was provided at each client visit.

- Provides the services that the client initially sought, unless those services are not in the client’s best interest.

**Clients** are recipients of physiotherapy services, and may be individuals, families, groups, organizations, communities, or populations. An individual client may also be referred to as a patient. In some circumstances, clients/patients may be represented by their substitute decision-makers.

**Related Standards**

- Conflict of Interest
- Collaborative Practice
- Documentation and Record Keeping
- Fees and Billing
- Use of Title
- Performance of Restricted Activities

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